

PRIVACY POLICY

of Simpo Online internet service

This Privacy Policy of personal data processing (hereinafter referred to as the Privacy Policy) applies to all information provided by the Simpo Online Internet service located on the domain name <https://simpo.online>, can get information about the User while using the website of the Internet service, programs and products of the Internet Service.

1. DEFINITION OF TERMS

1.1 The following terms are used in this Privacy Policy:

1.1.1. "Administration of the Internet Service site (hereinafter referred to as the Site Administration)" - authorized employees in the management of the site acting on behalf of the Individual entrepreneur Moskalev Alexander Nikolaevich, TIN 519056344627, OGRN 314519011400014, who organize and (or) process personal data, as well as determine the purposes of personal data processing, the composition of personal data to be processed, actions (operations) performed with personal data.

1.1.2. "Personal data" - any information related directly or indirectly to a specific or identifiable individual (subject of personal data).

1.1.3. "Personal data processing" means any action (operation) or a set of actions (operations) performed with or without the use of automation tools with personal data, including the collection, recording, systematization, accumulation, storage, clarification (update, change), extraction, use, transfer (distribution, provision, access), depersonalization, blocking, deletion, destruction of personal data.

1.1.4. "Confidentiality of personal data" - a mandatory requirement for the Operator or other person who has access to personal data to prevent their dissemination without the consent of the subject of personal data or the presence of other legal grounds.

1.1.5. "User of the website of the Internet Service (hereinafter referred to as the User)" - a person who has access to the Website via the Internet and uses the Website of the Internet service.

1.1.6. "Cookies" – a small piece of data sent by the web server and stored on the user's computer, which the web client or web browser sends to the web server each time in an HTTP request when trying to open the page of the corresponding site.

1.1.7. "IP address" – a unique network address of a node in a computer network built using the IP protocol.

2. GENERAL PROVISIONS

2.1. The User's use of the website of the Internet Service means acceptance of this Privacy Policy and the terms of processing of the User's personal data.

2.2. In case of disagreement with the terms of the Privacy Policy, the User must stop using the website of the Internet Service.

2.3. This Privacy Policy applies only to the website of the Internet service "Simpo". The Internet Service does not control and is not responsible for the websites of third parties to which the User can click on the links available on the website of the Internet Service.

2.4. The website administration does not verify the accuracy of the personal data provided by the User of the website of the Internet service.

3. SUBJECT OF THE PRIVACY POLICY

3.1. This Privacy Policy establishes the obligations of the Website Administration of the Internet service for non-disclosure and ensuring the confidentiality of personal data that the User provides at the request of the Website Administration when registering on the website of the Internet service or when placing an order for the purchase of the Service.

3.2. The personal data allowed for processing under this Privacy Policy is provided by the User by filling out the registration form on the Website of the Simpo Internet service and includes the following information:

3.2.1. last name, first name, patronymic of the User;

3.2.2. User's contact phone number;

3.2.3. e-mail address (e-mail);

3.2.4. the User's place of residence.

3.3. The Internet service protects the Data that is automatically transmitted during the viewing of ad blocks and when visiting pages on which the system's statistical script ("pixel") is installed:

- IP address;
- information from cookies;
- information about the browser (or other program that provides access to the display of ads);
- access time;
- the address of the page where the ad block is located;

- referrer (address of the previous page).

3.3.1. Disabling cookies may result in the inability to access parts of the website of the Internet Service that require authorization.

3.3.2. The Internet service collects statistics about the IP addresses of its users. This information is used to identify and solve technical problems, and to monitor the legality of financial payments made.

3.4. Any other personal information not mentioned above (purchase history, browsers and operating systems used, etc.) is subject to safe storage and non-disclosure, except for the cases provided for in paragraphs 5.2. and 5.3. of this Privacy Policy.

3.5. By providing your phone number and email address when making an online entry on the Site and registering in the system, the User agrees to its processing by the Site Administration, informing the User about their services, promoting the services of the Site and its partners (Masters), conducting electronic and sms surveys, mailing lists, marketing campaigns, customer support, conducting prize draws among Users, monitoring User satisfaction, as well as the quality of services, collecting reviews. It is not considered a violation for the Site Administration to provide information to partners, agents and third parties acting on the basis of an agreement or an offer agreement with the Site Administration to fulfill their obligations to the User, including the partners have the right to send SMS reminders and notifications to the User.

4. PURPOSES OF COLLECTING THE USER'S PERSONAL INFORMATION

4.1. The Administration of the website of the Internet service may use the User's personal data for the following purposes:

4.1.1. Identification of the User registered on the website of the Internet Service, for placing an order and (or) concluding a Contract for the provision of services remotely with the User.

4.1.2. Providing the User with access to personalized resources of the Website of the Internet Service.

4.1.3. Establishing feedback with the User, including sending notifications, requests related to the use of the Internet Service Site, the provision of services, processing requests and requests from the User.

4.1.4. Determining the User's location to ensure security and prevent fraud.

4.1.5. Confirmation of the accuracy and completeness of the personal data provided by the User.

4.1.6. Creation of an account for making purchases, if the User has agreed to create an account.

4.1.7. Notifications of the User of the Website of the Internet Service about the Order status.

4.1.8. Processing and receiving payments, disputing payments, providing bonuses within the framework of promotions conducted by the Internet Service.

4.1.9. Providing the User with effective customer and technical support in case of problems related to the use of the Website of the Internet Service.

4.1.10. Providing the User with the User's consent with product updates, special offers, price information, newsletters and other information on behalf of the Internet Service or on behalf of the Internet Service partners.

4.1.11. Carrying out advertising activities with the User's consent.

4.1.12. Providing the User with access to the websites or services of the Internet Service partners in order to receive products, updates and services.

5. METHODS AND TERMS OF PROCESSING PERSONAL INFORMATION

5.1. The processing of the User's personal data is carried out without a time limit, in any legal way, including in the information systems of personal data with or without the use of automation tools.

5.2. The User agrees that the Site Administration has the right to transfer personal data to third parties, in particular, courier services, postal organizations, telecommunications operators, solely for the purpose of fulfilling the User's order placed on the Website of the Simpo Internet service.

5.3. The User's personal Data may be transferred to the authorized state authorities of the Russian Federation only on the grounds and in accordance with the procedure established by the legislation of the Russian Federation.

5.4. In case of loss or disclosure of personal data, the Site Administration informs the User about the loss or disclosure of personal data.

5.5. The Site Administration takes the necessary organizational and technical measures to protect the User's personal information from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other illegal actions of third parties.

5.6. The Site Administration, together with the User, takes all necessary measures to prevent losses or other negative consequences caused by the loss or disclosure of the User's personal data.

6. OBLIGATIONS OF THE PARTIES

6.1. The User must:

6.1.1. Provide information about personal data necessary for using the Website of the Internet service.

6.1.2. Update, supplement the provided information about personal data in case of changes in this information.

6.2. The site administration is obliged to:

6.2.1. Use the received information exclusively for the purposes specified in clause 4 of this Privacy Policy.

6.2.2. To ensure that confidential information is kept secret, not to disclose it without the User's prior written permission, and not to sell, exchange, publish, or otherwise disclose the User's personal data, except for clauses 5.2. and 5.3. of this Privacy Policy.

6.2.3. Take precautions to protect the confidentiality of the User's personal data in accordance with the procedure usually used to protect this type of information in the existing business turnover.

6.2.4. Block the personal data related to the relevant User from the moment of the request or request of the User or his legal representative or the authorized body for the protection of the rights of personal data subjects for the period of verification, in case of identification of unreliable personal data or illegal actions.

7. LIABILITY OF THE PARTIES

7.1. The Site Administration, which has not fulfilled its obligations, is liable for losses incurred by the User in connection with the illegal use of personal data, in accordance with the legislation of the Russian Federation, except for the cases provided for in paragraphs 5.2., 5.3. and 7.2. of this Privacy Policy.

7.2. In case of loss or disclosure of Confidential Information, the Site Administration is not responsible if this confidential information:

7.2.1. Became public domain before its loss or disclosure.

7.2.2. It was received from a third party before it was received by the Site Administration.

7.2.3. Was disclosed with the User's consent.

8. DISPUTE RESOLUTION

8.1. Before applying to the court with a claim for disputes arising from the relationship between the User of the Internet Service site and the Site Administration, it is mandatory to submit a claim (a written proposal for a voluntary settlement of the dispute).

8.2. The claim Recipient shall notify the claim applicant in writing of the results of the claim review within 30 calendar days from the date of receipt of the claim.

8.3. If an agreement is not reached, the dispute will be referred to a judicial body in accordance with the current legislation of the Russian Federation.

8.4. The current legislation of the Russian Federation applies to this Privacy Policy and the relations between the User and the Site Administration.

9. ADDITIONAL TERMS AND CONDITIONS

9.1. The Site Administration has the right to make changes to this Privacy Policy without the User's consent.

9.2. The new Privacy Policy comes into force from the moment it is posted on the Website of the Internet service, unless otherwise provided by the new version of the Privacy Policy.

9.3. All suggestions or questions regarding this Privacy Policy should be reported to hello@x.simpo.online.

9.4. The current Privacy Policy is available on the page at <https://simpo.online/privacy-policy-en.pdf>.